

COVID-19 Facility Protocols

Lou Jeffries Gananoque - TLTI Recreation Centre & Gord Brown Memorial – Canada 150 Outdoor Rink Facility Rental COVID-19 Protocols (Updated January 28, 2022)

The Town of Gananoque is establishing these protocols in compliance with the changing Provincial legislation and the guidelines as set out by the Ministry of Health and our local Health Unit. The Town and our staff are following these guidelines in order to do our best to keep our facility users safe, healthy and to reduce the spread of COVID-19. The Town recognizes that each sport organization and association may have policies set that go above and beyond the regulations as set by the Provincial of Ontario and may hold their sport participants, coaches and officials to a higher standard as outlined in their own internal sport policies.

The Town of Gananoque Community Services Department extends our sincere gratitude for your ongoing patience as we implement the updated Provincial policies at our facility.

COVID-19 Safety Plan

Permit Holders are required to provide a Covid-19 Safety Plan. The Manager of Community Services (or designate) must approve said plan.

Screening & Protocols

It is the responsibility of the user or “host team”, to notify the travelling team, volunteers, etc., of the Lou Jeffries Arena protocols. The user is responsible to actively screen individuals who enter the facility in accordance with the advice and recommendations and instructions of the Office of the Chief Medical Officer of Health before they enter the facility.

Any person who identifies as having any symptoms or fails the self screening tool should not enter the facility. For an up-to-date list of self-screening questions, please visit <https://covid-19.ontario.ca/self-assessment>

Double Vaccination

All persons entering the facility are required to be fully Vaccinated, including the 14-day waiting period after receiving their completed doses. The user group is required to designate a volunteer responsible for checking proof of double vaccination, and denying access to any visitor(s) who do not provide proof of double vaccination. This legislation applies to all persons born in 2010 or earlier. (See exemptions noted below) Otherwise, all guests that enter the building will be asked to show the Enhanced Vaccination Certificate with QR code (to be scanned using the

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Verify Ontario App by the volunteer responsible), along with valid photo I.D. The Town of Gananoque is not responsible to provide an electronic device for this verification.

Any person that is unable to show a proof of this enhanced vaccination certificate with QR code confirming double vaccination will be asked to leave the building. If the person refuses to show the certificate, the organizer of the user group shall contact the recreation facility staff and alert them of the issue and this person will be immediately asked to leave the premises. Vaccine certificates with no QR Code, will not be accepted.

Individuals must now receive a medical exemption note from a licensed doctor or practitioner and a copy must be submitted to the local health unit for proper documentation. Medical exemption notes from a doctor or practitioner only, will not be accepted.

The following table explains Required vs Exempt from being Double Vaccinated.

Vaccination Proof Required	Vaccination Proof Not Required EXEMPTIONS
Age 12+ unless exempted	Medical exemption (with documented proof from physician or by a registered nurse as outlined by the Ministry of Health, see guidelines)
Parents or guardians of youth participating in organized sports	Children under the age of 12
Youth spectators (12-17), including at sporting events	Making payment or registering/booking for a Town service/program

Facility Entrance

All permitted facility users are required to enter the facility using the main arena entrance. Doors will be opened thirty (30) minutes prior to the booking to allow the Permit Holder and users to enter the facility. Groups are encouraged to meet outside and all be ready to enter at exactly 30 minutes prior to the ice time booking. Doors will be immediately locked at the booking time. Anyone that requests to exit the building can do so for emergency and health reason but will need to be let back in by the user group volunteer and re-checked for proof of double vaccination.

Facility Exiting

User groups are to exit using the closest side door to their dressing Room. Please enter through the main doors but exit using the nearest side doors. Guests must exit the facility immediately following the completion of the event/activity and are required to have exited the premises within 30 minutes of the booking time completion.

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Physical Distancing and Face Coverings/Masks

Any individual who enters the facility MUST wear a face covering/mask in a manner that covers their mouth, nose and chin. For greater clarification, face coverings/masks can be removed once the sport participant has placed their helmet on, and while participants are engaged in physical activity on the ice. Any coach or team staff that is not engaged in sport on the ice surface, must wear a face covering/mask. Spectators may remove their masks temporarily to eat/drink, but must be put back on as soon as possible. Any participants who are on the player's bench for an extended period of time and not engaged in sport must wear a mask.

Change Rooms/Areas

Change rooms are open. Each team will be assigned 1 change room, whenever possible. Participants are strongly encouraged to come to the arena with as much gear on as safely possible, to ensure that all participants are ready to participate in time for the start of the booking. Once a participant is done in the changing room, they should proceed to the hall area to free up space in the changing room. A representative/coach is required to be present in each changing room prior to participants arriving. It is the responsibility of the representatives/coaches to ensure that participants are wearing a face covering/mask, and abiding by all other facility procedures while in the changing room. Participants may arrive up to twenty (30) minutes prior to their booking and must vacate the building twenty (30) minutes after they are off the ice. No loitering and/or congregating in the facility will be permitted.

Showers & Washrooms

Showers and washrooms are open. Players will only have 30 minutes of time to change and/or shower after the game and must exit the building 30 minutes after the game ends.

Spectators

Spectator capacity is back to the restricted 50% capacity. For our arena main spectator viewing stands this reduces capacity to 300 Spectators. Spectators are encouraged to select a seat keeping 2 meters apart from each other when possible, but it is not mandatory.

Food and Beverage

Participants are encouraged to bring a filled water bottle for individual use. The water bottle filling station is available upon entry to the arena. Our canteen service is currently not in operation this season. Outside beverages (non-alcoholic), can be brought into the facility but every indoor spectator MUST remain seated while consuming food or drink.

Parking Lot

The parking lot is considered part of the facility and all regulations regarding physical distancing and gathering limits apply. All facility users must ensure that the guidelines and regulations from the Municipal, Provincial and Federal governments along with the local Public Health Unit are followed.

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Flow of Traffic

The entire facility is open for use, however, it is imperative that all guests of the facility refrain from loitering or congregating in the hallways and lobby areas outside of the permitted ice rental time and the allowed 30 minutes prior and after.

Compliance

The Town of Gananoque COVID-19 Safety Precautions and Procedures must be followed at all times, failure to comply will result in immediate removal from the facility, non-refundable booking fee and a review of future bookings. All individuals must comply with all current Leeds, Grenville & Lanark District Health Unit regulations and directives related to COVID-19. Please visit www.healthunit.org to learn more. All individuals must comply with all the regulations mandated by the Province of Ontario Reopening Ontario Act, 2020 (Amending O. Reg. 364/20 and directives related to COVID-19. Please visit <https://covid-19.ontario.ca/> to learn more.

Gord Brown Memorial Canada 150 Outdoor Rink

- Before going to any outdoor rink, you must complete the Covid-19 Customer
- Screening and, if you do not pass, please do not visit **
- If you are not feeling well. Do not attend the rink
- The capacity of the Gord Brown Memorial - Canada 150 Outdoor Rink surface for skating is 75 people.
- Skaters are asked to skate going around the ice in a counter clockwise direction following the same direction of all other skaters
- It is recommended spectators wear masks, but for participants optional on the ice surface
- For skating, please try to maintain a safe 2 meter distance between other skaters
- Washrooms/Change Rooms in the Lou Jeffries Arena remain Closed to outside users.
- Participants are encouraged to arrive fully dressed ready to skate (use of the benches or bleachers is available to tie skates)
- Those not following the rules will be asked to leave and fines may be imposed under the Reopening Ontario Act

Assumption of Risk

The novel coronavirus (COVID-19) has been declared a worldwide pandemic by the World Health Organization. COVID-19, like many other viruses, is extremely contagious and is believed to spread mainly from person-to-person contact. As a result, Federal, Provincial and Municipal Governments and Health Agencies continue to recommend the practice of physical distancing and the use of face coverings/masks. While the Town of Gananoque has put in place preventative measures to reduce the spread of COVID-19, the Town cannot guarantee that users will not become infected with COVID-19, or any other virus. Further, attending programs or facilities in the Town of Gananoque could increase the risk of contracting COVID-19, or any other virus.